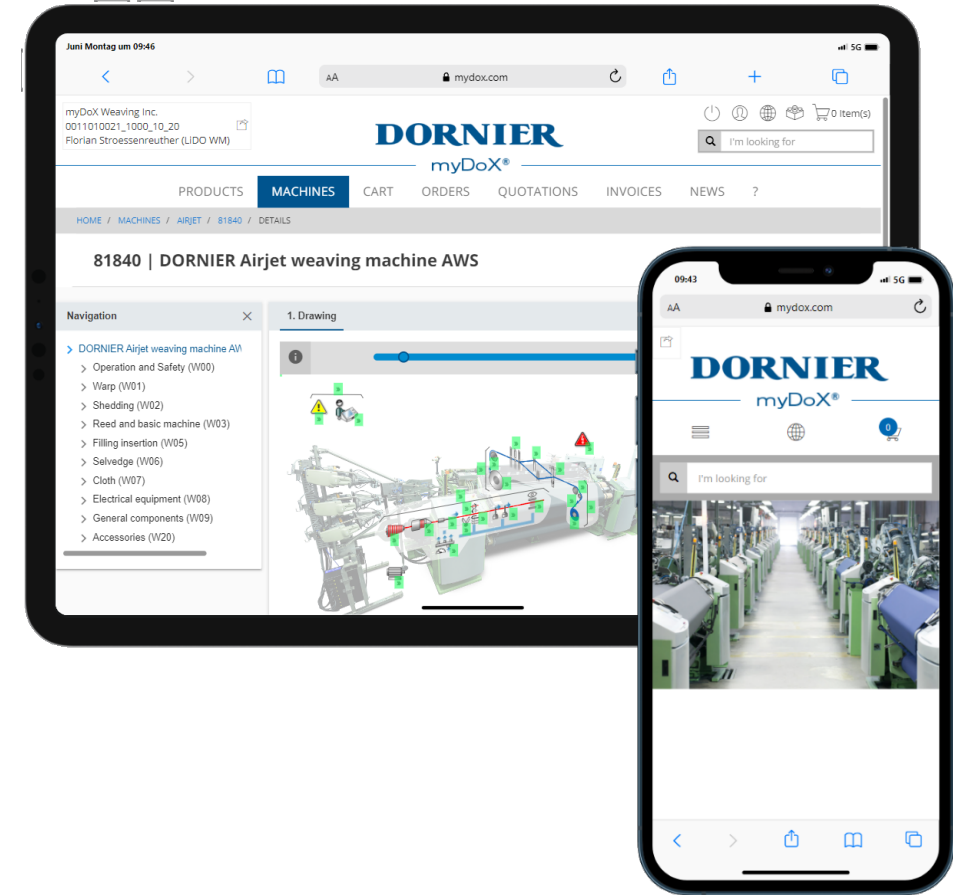


# myDoX® Serviceportal

## Effizientes Ersatzteilmanagement bei der Lindauer DORNIER GmbH



Florian Strößenreuther, Lindauer DORNIER GmbH  
Abteilung Dokumentation und myDoX

# Die Lindauer DORNIER GmbH

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## 100% „Made in Germany“

- Hauptsitz: Lindau am Bodensee
- Anzahl Mitarbeiter: 993, davon 66 Auszubildende
- Gesamtumsatz 2022: 370 Mio. €

## Vertriebs- und Servicegesellschaften

- American DORNIER Machinery Corporation
- DORNIER Machinery (Shanghai) Co. Ltd.
- DORNIER Machinery India Private Limited
- DORNIER Makina Ltd. Sti.

Unterstützt von 5 Vertretern mit Direktersatzteilvertrieb und weiteren 35 Vertretungen

=> Im myDoX Serviceportal gibt es 10 Shops mit jeweils eigenen Preisen, davon 3 mit SAP-Integration



# Peter Dornier Stiftung

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*„... unser Bestreben ist und wird sein, das Andenken des Stifters zu bewahren und sein Werk am Puls der Zeit zu halten.“*

Maja Dornier

- Gründung 1985 durch Peter Dornier
- Leitung der Stiftung seit 2002 durch Maja Dornier
- Bisher wurden über 250 verschiedene Organisationen und Projekte unterstützt
- Jährlich fließen 10% des Unternehmensgewinns in die Stiftung

=> ich und meine knapp 1.000 Kollegen arbeiten jede 10 Stunde für einen sozialen Zweck.



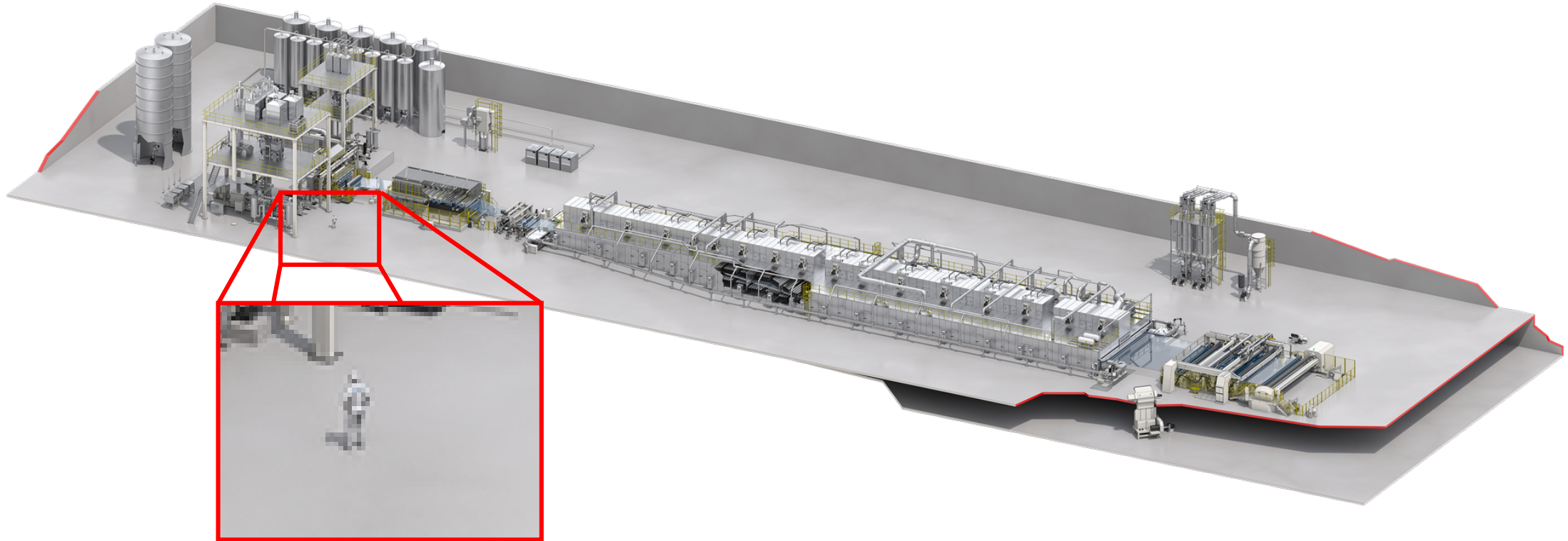


# Webmaschinen – Kunden Endprodukte



# Unsere Produkte - Folienreckanlagen

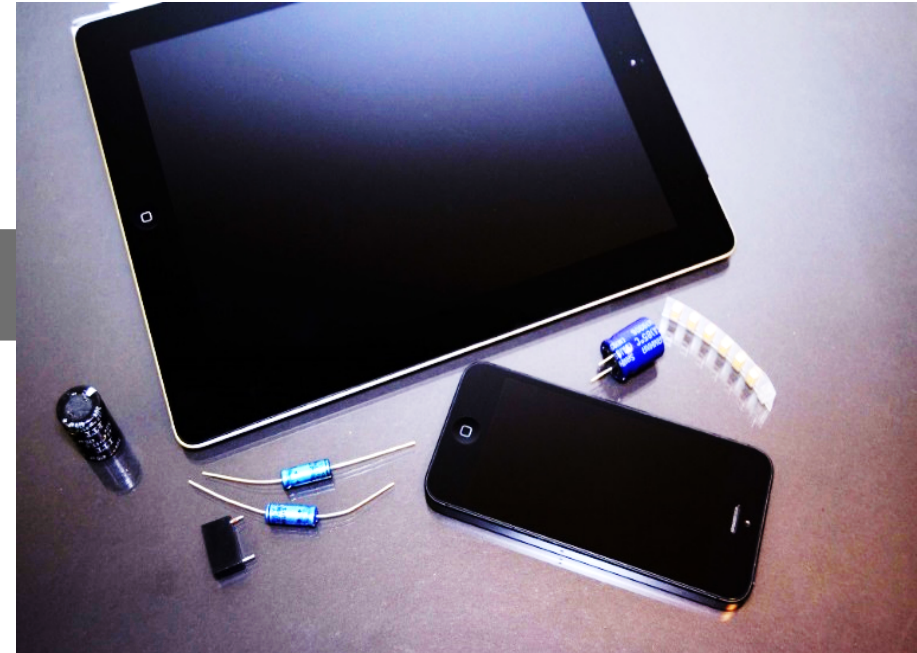
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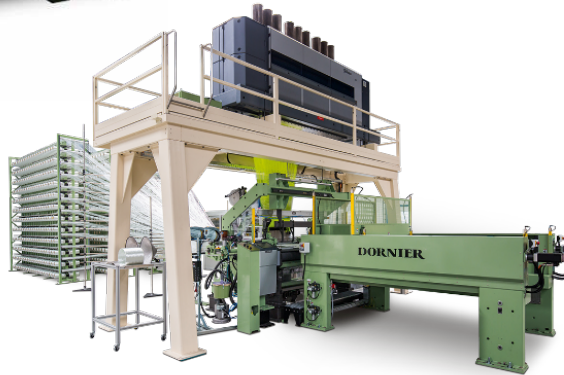
# Folienreckanlagen - Kunden Endprodukte

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# DORNIER Composite Systems®

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# DORNIER Composite Systems® - Kunden Endprodukte

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# myDoX® Features auf einen Blick

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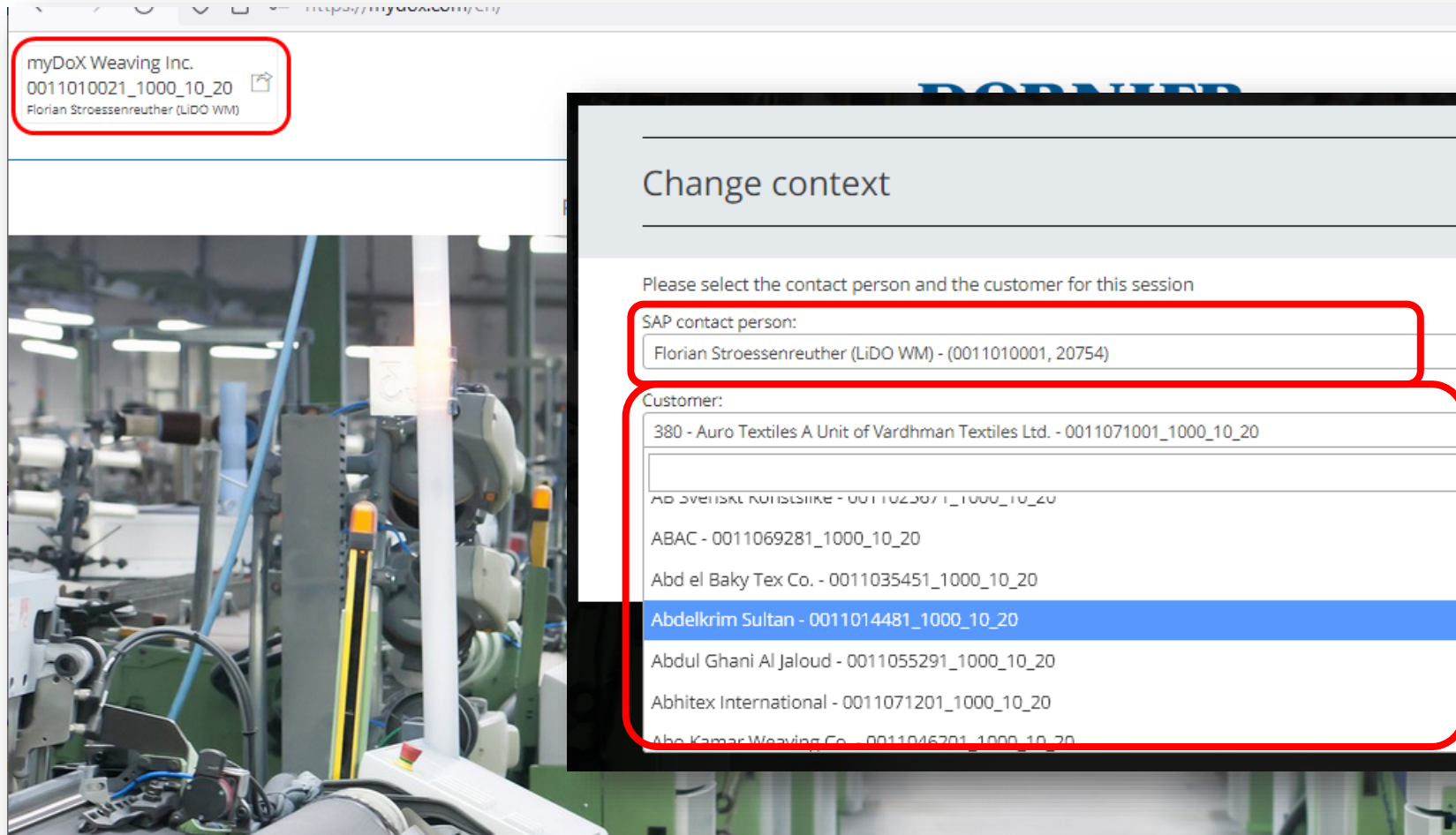
- Plattformunabhängig und browserbasiert
- Maschinenübersicht, individuell anpassbar
- Maschinendetails mit Downloadfunktion für Dokumente
- Ersatzteilkatalog
- Leistungsstarke Suchfunktion für Produkte
- Warenkorb mit Checkout-Prozess
- Auftrags-, Angebots- und Rechnungshistorie
- Sendungsverfolgung
- Rücklieferungsankündigung
- Benutzerverwaltung

# Features: Auf jedem Gerät und Browser





# Features: Kontext-Dialog



- 1. Liste: Person wählen
- 2. Liste: Kunde wählen
- Rolle “keine Preise” für Techniker und DORNIER Mitarbeiter

# Features: Benutzerverwaltung

The screenshot displays the DORNIER myDoX Account Manager interface. At the top, the DORNIER logo and myDoX® branding are visible. The navigation bar includes links for Password, Account Manager (highlighted with a red box), PRODUCTS, MACHINES, CART, QUOTATIONS, INVOICES, and NEWS. A search bar is present with the text "I'm looking for". Below the navigation bar, the breadcrumb "HOME / ACCOUNT MANAGER" is shown. The main section is titled "Account Manager" and features a "SORT BY:" dropdown menu set to "NAME (ASC)". A message "2 Users Found" is displayed above a table of users. The table has columns for LASTNAME, FIRSTNAME, EMAIL, ROLES, UNIT, and STATUS. Two users are listed: "myDoX Admin" and "myDoX User". The "myDoX Admin" user has roles including "User", "Authorised to request quotes", "Authorised to place orders", and "Administrator(Read Only)". The "myDoX User" has roles "User" and "Authorised to request quotes". Both users are associated with "myDoX Weaving Inc." and are "Active". Action icons (edit and delete) are visible for each user, with the edit icon for the admin user highlighted by a red box. A "NEW EMPLOYEE" button is located at the bottom right of the interface, also highlighted by a red box.

| LASTNAME    | FIRSTNAME | EMAIL                           | ROLES                                                                                          | UNIT               | STATUS |
|-------------|-----------|---------------------------------|------------------------------------------------------------------------------------------------|--------------------|--------|
| myDoX Admin |           | mydox-admin@lindauerdornier.com | User<br>Authorised to request quotes<br>Authorised to place orders<br>Administrator(Read Only) | myDoX Weaving Inc. | Active |
| myDoX User  |           | mydox-user@lindauerdornier.com  | User<br>Authorised to request quotes<br>Authorised to place orders                             | myDoX Weaving Inc. | Active |

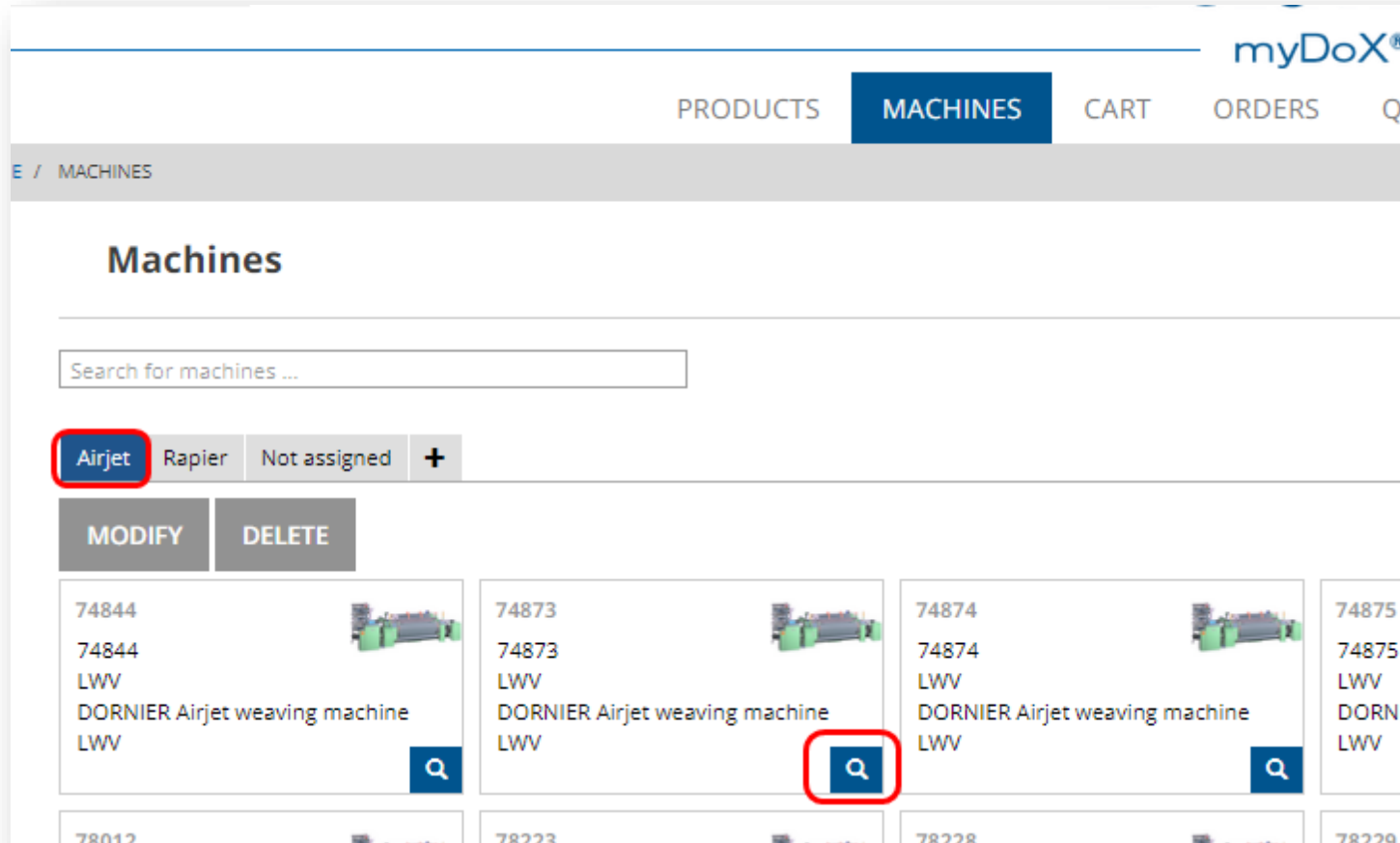
Sichtbar für

- jeden DORNIER myDoX User
- jeden Kunden-Admin

Änderungen können beantragt werden:

- Rechte
- Löschung
- Neuer Mitarbeiter

# Features: Maschinenübersicht



- Anpassbare Maschinengruppen
- Kunden-Maschinennamen/-nummern
- Suchfunktion für Maschinenummern

# Features: Maschinendetails und Dokumentation

AWS 6/S G | DORNIER Airjet weaving machine AWS

Machine Number: 81222  
Name: AWS 6/S G  
Produkt: DORNIER Airjet weaving machine AWS (AWS)

[Browse machine structure](#)

**MACHINE DETAILS** **DOWNLOADS (6)**

- Main shedding motion
- Machine type
- No. of harness frames
- No. of colours
- Main drive
- Nominal width

4 How to Set Your Weaving Machine

### Checking and setting the left filling thread clamp

Contents

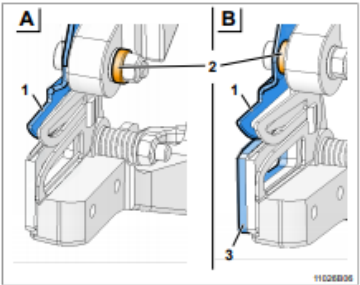
- Assembly variants (overview)
- Converting from weaving with catch selvage to weaving without
- Converting the clamp from weaving without catch selvage to weaving with
- Setting the filling thread clamp

Concerns: Filling thread clamp, type sheet clamp, on the left side

### Assembly variants (overview)

**Note**  
The clamp can be assembled differently to suit cloths with or without catch selvage.

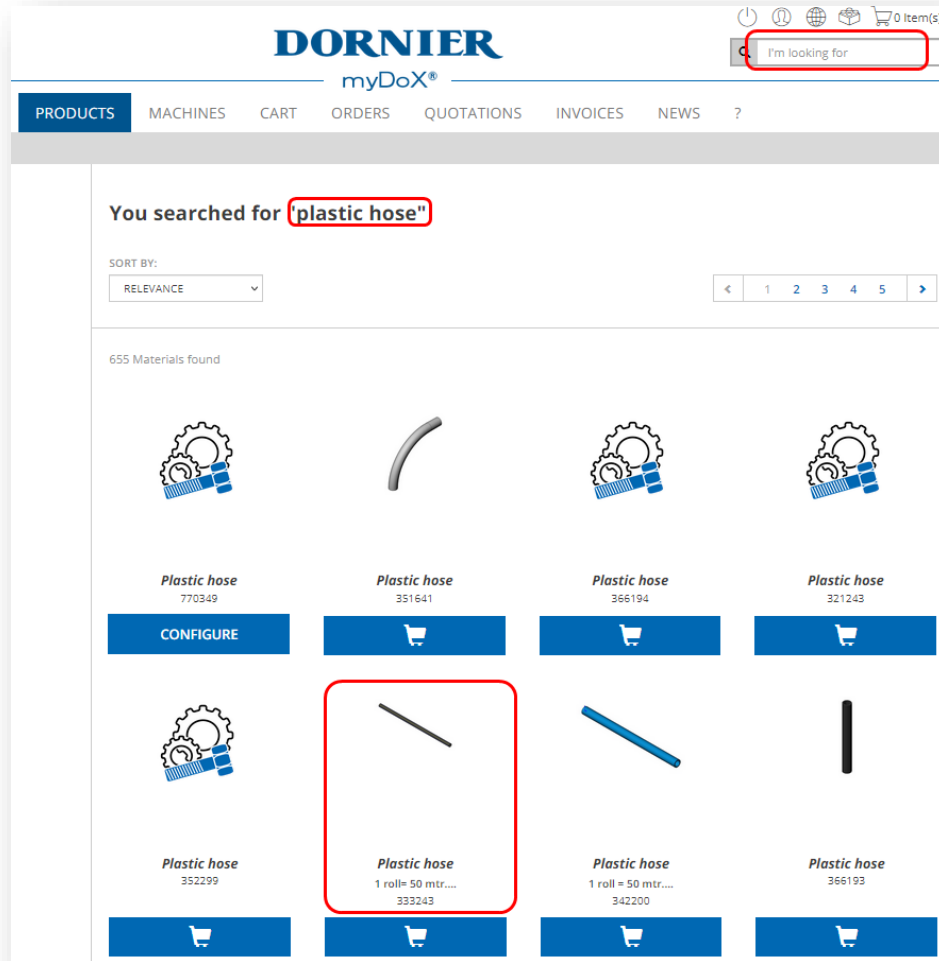
| Application                     | Components                                                                              |
|---------------------------------|-----------------------------------------------------------------------------------------|
| A Weaving without catch selvage | Clamping sheet (1)<br>Spacer (2) under the nut<br>No clamp piece                        |
| B Weaving with catch selvage    | Clamping sheet (1)<br>Spacer (2) under the clamping sheet<br>Additional clamp piece (3) |



- Maschinenspezifikation
- Schaltpläne serienmäßig für Maschinen ab Baujahr 1992
- Ab 2020 vollständige Dokumentation



# Features: Suche nach Teilen



- Suchen nach Benennung
- Suchen nach Teilenummer
- Liste mit Suchtreffern mit Vorschaubildchen (wenn vorhanden)
- Link zur Produktdetailseite
- Warenkorb-Button

# Features: Teil in Maschine finden

**Add to cart**

**Plastic hose (Material: 333243)**

**733671**  
**Relay**  
**€71.43**

**€55.69/Role**

1 roll = 50 mtr.  
30839E 1 roll = 10 Meter  
30839G 1 roll = 25 Meter

1 Role = 50.0 Meter  
Available on 17.04.2023

**ADD TO CART**

**PROPERTIES**

|           |                                                   |
|-----------|---------------------------------------------------|
| Equipment | 41731   DORNIER Rapier weaving machine HTVS       |
|           | 55019   DORNIER Rapier weaving machine PTS        |
|           | 56021   DORNIER Rapier weaving machine PTS        |
|           | 56022   DORNIER Rapier weaving machine PTS        |
|           | 56023   DORNIER Rapier weaving machine PTS        |
|           | 74844   DORNIER Airjet weaving machine LWV        |
|           | <b>74873   DORNIER Airjet weaving machine LWV</b> |
|           | 74874   DORNIER Airjet weaving machine LWV        |
|           | 74875   DORNIER Airjet weaving machine LWV        |
|           | 74876   DORNIER Airjet weaving machine LWV        |
|           | 74877   DORNIER Airjet weaving machine LWV        |
|           | 78012   DORNIER Airjet weaving machine AWSE       |
|           | 78223   DORNIER Airjet weaving machine AWS        |
|           | 78228   DORNIER Airjet weaving machine AWS        |
|           | 78229   DORNIER Airjet weaving machine AWS        |

- Alle Maschinen des aktuellen Kunden, die das angezeigte Teil enthalten, werden unten auf der Seite aufgelistet
- Direkter Link in den Katalog

# Features: Ersatzteilkatalog

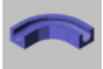
|   | Pos | Material               | Name              | Quantity | Unit  |
|---|-----|------------------------|-------------------|----------|-------|
| 🛒 | 1   | <a href="#">74548E</a> | Relay nozzle unit | 1        | items |
| 🛒 | 5   | <a href="#">349262</a> | Cap nut           | 1        | items |
| 🛒 | 6   | <a href="#">333243</a> | Plastic hose      | 1        | Meter |
| 🛒 | 7   | <a href="#">349280</a> | Cap nut           | 1        | items |

- Explosionszeichnungen (aus altem Katalogsystem übernommen)
- Ersatzteilstücklisten
- Produktbildchen
- Auswahl von Teilen in Zeichnung oder Liste möglich
- Einfaches Bestellen
- Info über weitere Verwendungen des Teils in der selben Maschine

# Features: Warenkorb

Cart (ID: 0000024198)

EXPORT IMPORT SAVE CART LOAD

| MATERIAL                                                                                                                                                                                                                                         | PRICE | QTY                            | DELIVERY | TOTAL                                                        |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|--------------------------------|----------|--------------------------------------------------------------|
| <br><b>Hose support</b><br>354463<br>Availability: 1 PC on 11/20/2019<br><input type="text" value="Positiontext"/><br><input checked="" type="checkbox"/>       | €1.08 | <input type="text" value="1"/> |          | €1.08 <input checked="" type="checkbox"/>                    |
| <br><b>Contact</b><br>370419<br>Availability: 1 PC on 11/20/2019<br><input type="text" value="Positiontext"/><br><input checked="" type="checkbox"/>            | €0.27 | <input type="text" value="1"/> |          | €0.27 <input checked="" type="checkbox"/>                    |
| <br><b>Plastic hose</b><br>333243<br>Availability: 1 PC on 11/20/2019<br><input type="text" value="Free text possible"/><br><input checked="" type="checkbox"/> | €0.72 | <input type="text" value="1"/> |          | €0.72 <input checked="" type="checkbox"/>                    |
| <b>TOTALS</b>                                                                                                                                                                                                                                    |       |                                |          | <b>€2.07</b><br>plus shipping<br>This sum includes €0.39 VAT |

CONTINUE SHOPPING CHECK OUT

- Einfache Eingabe von Teilen – Maus wird nicht mehr benötigt
- Eigene Notizen möglich
- Rollenbasierte Benutzerrechte
- Speichern von Warenkörben
- Laden eigener Warenkörbe oder von Warenkörben anderer Nutzer des gleichen Unternehmens
- Exportieren/Importieren einer csv-Datei zur Verwendung in Excel oder ERP
- Kostenlose OCI-Schnittstelle zu ERP



# Features: Bestellvorgang

 **Secure Checkout**

1. Order type

2. Payment Type

3. Shipping Address

4. Shipping Method

5. Final Review

**ORDER TOTAL** €2.46

plus shipping  
Your order includes €0.39 tax.

☒ By placing the order, I am confirming that I have read and agree with the [Terms & Conditions](#)

**PLACE ORDER**

**Order Summary**

**Deliver to**

Rickenbacherstr. 119, LINDAU, 88131, Germany  
+4983827031



**Hose support**  
Item Price: €1.08  
QTY: 1  
AVAILABILITY: 1 PC on 11/20/2019

€1.08



**Contact**  
Item Price: €0.27  
QTY: 1  
AVAILABILITY: 1 PC on 11/20/2019

€0.27



**Plastic hose**  
Item Price: €0.72  
QTY: 1  
AVAILABILITY: 1 M on 11/20/2019

€0.72

**ORDER TOTAL** €2.46

plus shipping  
Your order includes €0.39 tax.

- Der Nutzer kann nur im Namen des Unternehmens bestellen, dessen Mitarbeiter er ist
- Ein Vertreter, der im Namen seines Kunden bestellen will, muss ein "Mitarbeiter" dieses Kunden sein
- Lieferart kann gewählt werden
- Teil- oder Komplettlieferung möglich
- Lieferadressen der Kunden können ausgewählt werden (nur Händler)

Quality creates value

**DORNIER**

20

# Features: Sofortige Angebots-/Auftragserstellung

ORDER NUMBER  
**3101344045**

DATE PLACED  
Nov 22, 2019 12:00 AM

COST CENTER  
TOTAL  
€1.08

P.O. NUMBER  
CCC

ORDER PLACED BY  
User myDoX

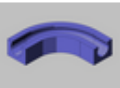
PARENT UNIT

ORDER STATUS  
Created

**Pending**

**SHIP TO**  
  
Rickenbacherstr. 119  
LINDAU  
Germany 88131  
+4983827031

**SHIPPING METHOD**

**Hose support**  
354463  
Item price: €1.08  
  
QTY: 1

ORDER CONFIRMATION

Sales document Edit Goto Extras Environment System

**Display myDoX Spareparts 3101344045: Overview**

List of sales orders

myDoX Spareparts 3101344045 Net value 1,08

Sold-To Party 11010001 Lindauer DORNIER GmbH / Rickenbacherstr. 119 / 88131 LIND

Ship-To Party 11010002 Lindauer DORNIER GmbH / Rickenbacherstr. 119 / 88131 LIND

PO Number CCC PO Date 22.11.2019

Sales Item overview Item detail Ordering party Procurement S...

Req. deliv.date D 23.11.2019 Deliver.Plant

☒ Complete div. Total Weight 0,004 KG

Delivery block myDoX Testcust. No r Volume 0,000

Billing block Pricing Date 22.11.2019

Payment card Exp.date

Card Verif.Code

Payment terms 2050 30 days after DOI, net cash

Incoterms FCA Lindau

All items

| Item | Material | Order Quantity | Un | S                        | Description    |
|------|----------|----------------|----|--------------------------|----------------|
| 10   | 354463   | 1              | PC | <input type="checkbox"/> | Schlauchstütze |

SAP VA03 palerp INS

# Features: OCI-Schnittstelle

- Punchout aus myDoX direkt in Bestellung

The screenshot displays the SAP 'Create Purchase Requisition' interface. A dialog box titled 'ERP(1)/020 Catalog Selection' is open, showing a table with two rows: 'Web Service ID' and 'Description for a Web Service', both containing 'mydox.com'. A red box highlights the 'mydox.com' entries. Below the table, a green checkmark icon is also highlighted with a red box. In the background, the 'Purchase Requisition' table is visible, with a row for 'Screws and...' highlighted in red. The 'Plant' column shows 'Lindauer DO...' and the 'Stor. Loc.' column shows 'LIDO'. The 'PGr' column shows '57'. A 'TRANSFER CART' button is visible at the bottom right of the interface.

| Web Service ID | Description for a Web Service |
|----------------|-------------------------------|
| mydox.com      | mydox.com                     |

| St... | Item A | I | Material | Short Text | Quantity | Unit C | Delivery Date | Matl Group | Plant          | Stor. Loc. | PGr | Requis |
|-------|--------|---|----------|------------|----------|--------|---------------|------------|----------------|------------|-----|--------|
|       |        |   |          |            |          |        |               |            | Lindauer DO... |            |     |        |

| Matl Group    | Plant          | Stor. Loc. | PGr | Requis |
|---------------|----------------|------------|-----|--------|
| Screws and... | Lindauer DO... | LIDO       | 57  |        |
|               | Lindauer DO... |            |     |        |
|               | Lindauer DO... |            |     |        |
|               | Lindauer DO... |            |     |        |

# Features: Auftragshistorie

- Auch für Angebote und Rechnungen verfügbar

The screenshot displays the Dornier system interface. On the left, the 'Orders' list shows order 3501307422 highlighted. The 'Order Details' panel shows the order number 3501307422, date placed Oct 22, 2019 12:00 AM, cost center \$0.00, and tracking number 0000130335. The 'Tracking Details' panel shows the order is 'Delivered' on Wednesday 10/30/2019 at 10:22 A.M.

**Orders**

SORT BY  
CREATED ON ▼

6 - 10 of 100 Orders

| ORDER NUMBER | P.O. NUMBER | ORDER STATUS | PARENT UNIT |
|--------------|-------------|--------------|-------------|
| 3101343070   | 30016081    | Completed    |             |
| 3501307457   |             | Pending      |             |
| 3501307422   |             | Pending      |             |

**Order Details**

| ORDER NUMBER | DATE PLACED           | COST CENTER | TRACKING   |
|--------------|-----------------------|-------------|------------|
| 3501307422   | Oct 22, 2019 12:00 AM | \$0.00      | 0000130335 |

**Tracking Details**

Updated: 11/19/2019 4:52 P.M. EST

**Delivered**

Delivered On: **Wednesday 10/30/2019**

Delivery Time: **at 10:22 A.M.**

Send Updates

Delivered To: Left At: Inside Delivery

# Features: Rücklieferung

myDOR

PRODUCTS MACHINES **CART** ORDERS QUOTATIONS INVOICES NEWS ?

HOME / CART

Cart (ID: 0000145519) **Return** ▾

EXPORT IMPORT SAVE CART LOAD

| MATERIAL                                                                                                                                                | PRICE | QUANTITY | DELIVERY                                                                                                                                   | TOTAL AMOUNT |
|---------------------------------------------------------------------------------------------------------------------------------------------------------|-------|----------|--------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| <br>10<br>Hexagon screw M4x6... M 4 x 6.0 mm<br>311133<br>Positiontext |       | 1        | Too much i ▾<br>wrong product ordered<br><b>Product defective</b><br>Too much delivered<br>Wrong product delivered<br>Repair<br>For Credit | ×            |
| Enter material number                                                                                                                                   |       | 1        |                                                                                                                                            |              |

ADD TO CART

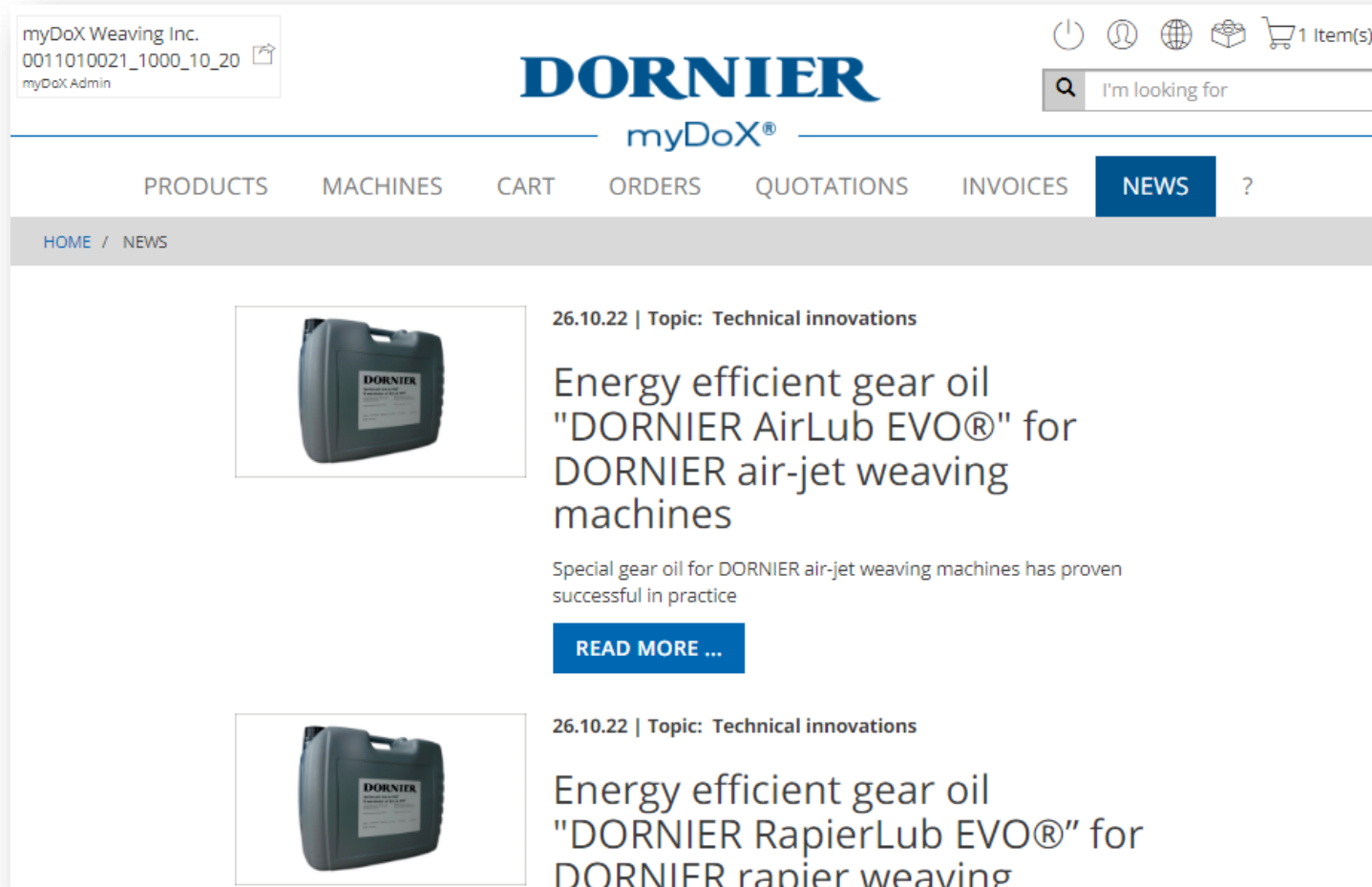
Please place all materials that you wish to return in the return delivery cart. Please indicate the quantity and a return reason for each material. You can enter additional information about the material in the "Positiontext" field. After you have selected "Return" and submitted the return request to us, we will review the items and decide which materials you could return to us. Please do not return any materials unsolicited.

CONTINUE SHOPPING

- Spezieller Warenkorb für Rücklieferungen
- Momentan nur für ausgewählte Kunden
- Rücksendegrund kann ausgewählt werden

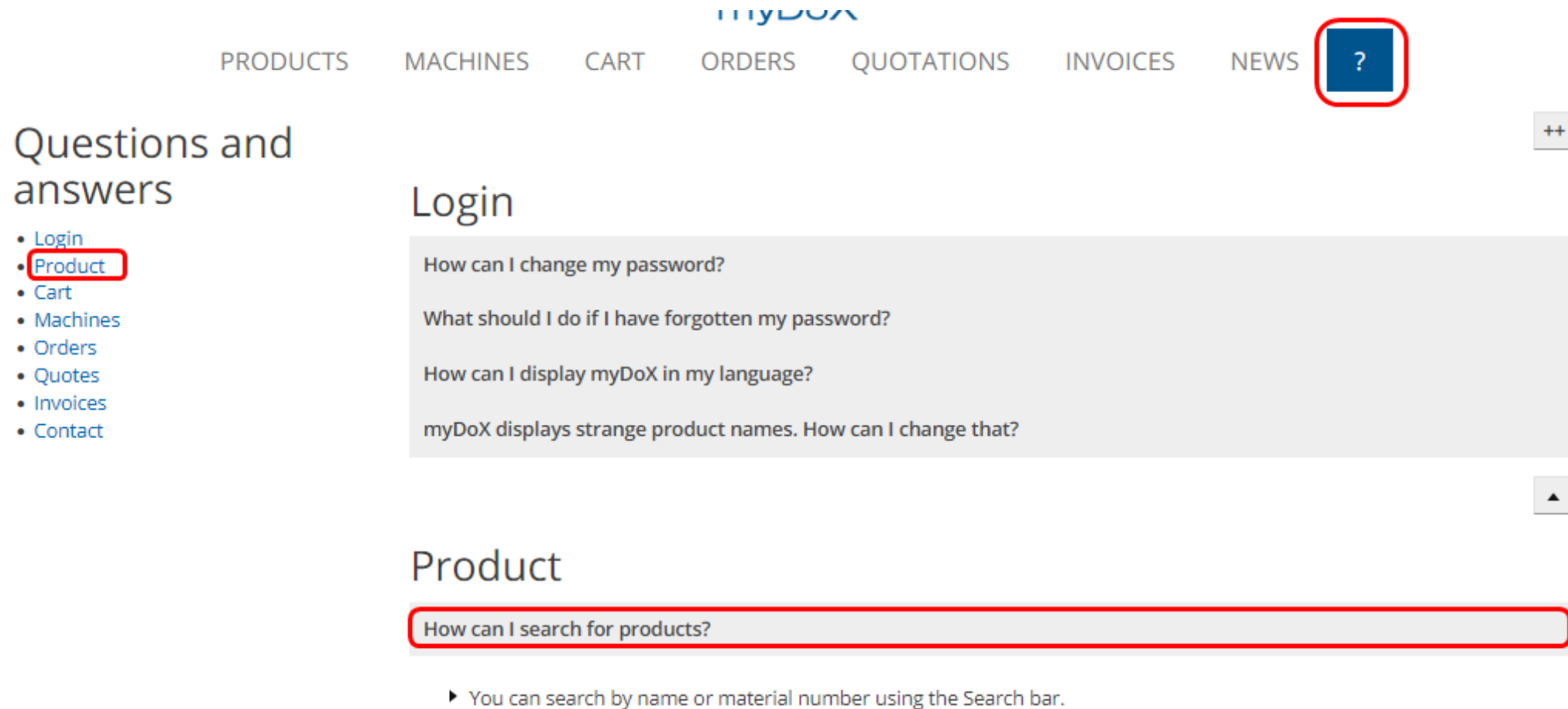


# Features: News-Seite



- News-Artikel jeweils speziell für Webmaschinen- und Sondermaschinen-Kunden
- Eine gezieltere Filterfunktion wird in Zukunft verfügbar sein (z. B. verschiedene Maschinentypen)

# Features: Hilfe-Seite



The screenshot shows the myDoX website's help page. At the top, a navigation bar includes links for PRODUCTS, MACHINES, CART, ORDERS, QUOTATIONS, INVOICES, NEWS, and a blue square with a white question mark, which is highlighted with a red rectangle. Below the navigation bar, the page is divided into two main sections. The left section, titled 'Questions and answers', contains a list of links: Login, Product (highlighted with a red rectangle), Cart, Machines, Orders, Quotes, Invoices, and Contact. The right section is titled 'Login' and contains a list of questions: 'How can I change my password?', 'What should I do if I have forgotten my password?', 'How can I display myDoX in my language?', and 'myDoX displays strange product names. How can I change that?'. Below the 'Login' section is a section titled 'Product' which contains a question: 'How can I search for products?' (highlighted with a red rectangle). Below this question is a bullet point: '► You can search by name or material number using the Search bar.'.

myDoX

PRODUCTS MACHINES CART ORDERS QUOTATIONS INVOICES NEWS ?

Questions and answers

- Login
- **Product**
- Cart
- Machines
- Orders
- Quotes
- Invoices
- Contact

Login

How can I change my password?

What should I do if I have forgotten my password?

How can I display myDoX in my language?

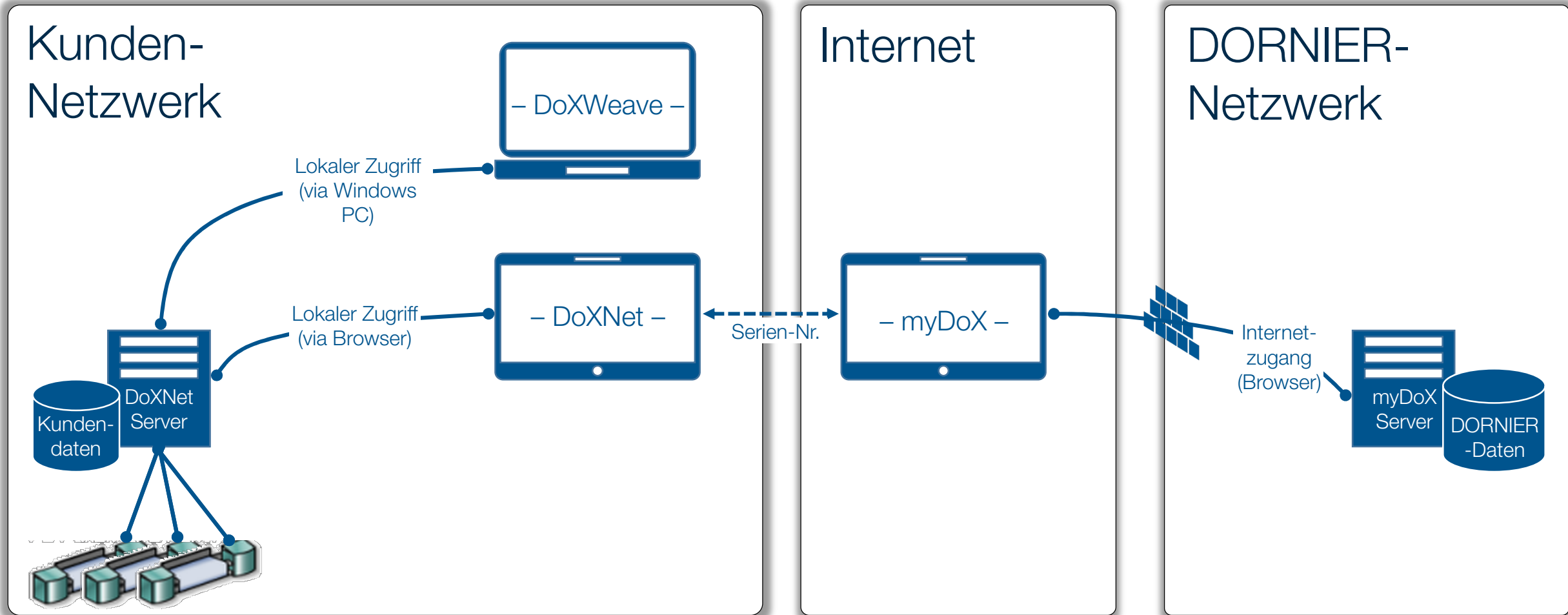
myDoX displays strange product names. How can I change that?

Product

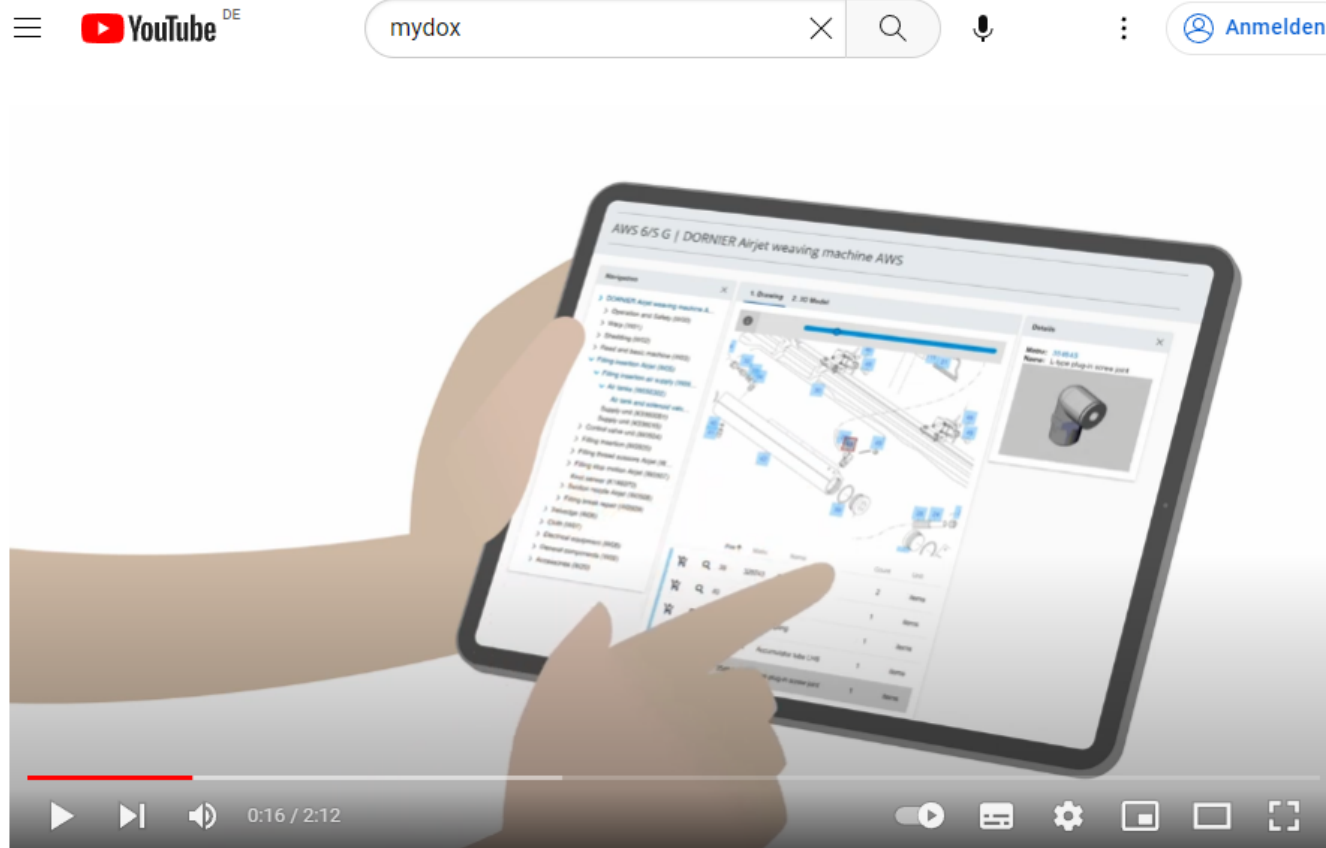
How can I search for products?

► You can search by name or material number using the Search bar.

# Features: Definierbarer Link auf andere Systeme



# Image-Video auf YouTube



Kundenportal DORNIER myDoX Bestellprozess



[https://youtu.be/zOqwQy\\_xXQY](https://youtu.be/zOqwQy_xXQY)